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25928321

ICN18C

ELECTRICAL INSTALLATION CERTIFICATE

Issued in accordance with BS 7671: 2018 – Requirements for Electrical Installations

PART 1: DETAILS OF THE CONTRACTOR, CLIENT AND INS	TALLATION							
DETAILS OF THE CONTRACTOR Registration No: 028288000 Branch No*:000 Trading Title: R J Electrical Services Ltd Address: Unit 3a, Barnack Industrial Esta, Kingsway, Salisbury	DETAILS OF THE CLIENT Contractor Reference Number (CRN): 23644 Name: AFC Address: AFC Hut, Bryans Close Road, Calne, Wiltshire	DETAILS OF THE INSTALLATION Occupier: AFC Address: AFC Hut, Bryans Close Road, Calne, Wiltshire						
Postcode: SP2 0AW Tel No: 01722741091	Postcode: SN11 9AA Tel No: N/A	Postcode: SN11 9AA Tel No: N/A						
PART 2: DETAILS OF THE ELECTRICAL WORK COVERED BY	THIS INSTALLATION CERTIFICATE							
·	xtent of the installation covered by this certificate: consumer unit All lighting switches and pull cords replaced All lights replace Where ne							
PART 3: NEXT INSPECTION OF THE ELECTRICAL INSTALL	ATION							
I/We, being the designer(s) of the electrical installation as documented in PA	.RT 4, RECOMMEND that this installation is further inspected and tested after an in	terval of not more than: 5 years/nXXXX*** (delete as appropriate)						
PART 4 : DECLARATION FOR THE ELECTRICAL INSTALLATI	ON WORK (this option may be used where the design, construction, inspection &	testing have been the responsibility of one person)						
	xtent of liability of the signatories is limited to the work detailed in PART 2) nd testing of the electrical installation, particulars of which are described in PART 2,							
additionally where this certificate applies to an addition or alteration, have	0 461	TFY that the design, construction, inspection and testing for which I have been detailed on attached page(s) (N/A) (Regulations 120.3, 133.1.3 and 133.5). uired, details of the verification appended (536.4): (N/A) Page No(s) (N/A) Date: 25/08/2022						

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^{**} The proposed date for the next inspection should take into consideration any legislative or licensing requirements and the frequency and quality of maintenance that the installation can reasonably be expected to receive during its intended life. The period should be agreed between relevant parties. *Where applicable





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PART 4: DECLARATION FOR THE ELECTRICAL INS	TALLATION WORK (to be comple	eted where different parties ar	e responsible for the design, construction, in	spection & testing)
DESIGN (The extent of liability of the signatories is limited	to the work detailed in PART 2)			
I/We being the person(s) responsible for the design of the ele applies to an addition or alteration, having confirmed that the accordance with <i>BS 7671: 2018</i> , amended to(date	safety of the existing installation is no	t impaired, hereby CERTIFY tha	t the design work for which I/we have been re	carrying out the design and additionally where this certificate esponsible is to the best of my/our knowledge and belief in
• Permitted exception applied (411.3.3)XYY/s/NA Risk as	sessment attached: (N/A)	age No(s) (N/A)	• Where selectivity is required, details of th	e verification appended (536.4): (
DESIGNER 1	Name (capitals): BRETT ALLEN	١	Signature:	Date: 25/08/2022
DESIGNER 2 (where there is divided responsibility for design	Name (capitals): N/A		Signature:	Date:
CONSTRUCTION (The extent of liability of the signatory is	s limited to the work detailed in PAR	Γ2)		
I, being the person responsible for the construction of the ele work for which I have been responsible is, to the best of my k (Regulations 120.3 and 133.5).				
Name (capitals): BRETT ALLEN		Signature: Selfler		Date: 25/08/2022
INSPECTION & TESTING (The extent of liability of the	ignatories is limited to the work deta	iled in PART 2)		
I, being the person responsible for the inspection and testing of that the said work for which I have been responsible is, to the b (Regulations 120.3 and 133.5).	the electrical installation, particulars o est of my knowledge and belief, in acc	of which are described in PART ordance with <i>BS 7671: 2018</i> , am	2, having exercised reasonable skill and care vended to2020 (date) except for the dep	when carrying out the inspection and testing, hereby CERTIFY artures, if any, detailed on attached page(s) (N/A)
Name (capitals): BRETT ALLEN		Signature:		Date: 25/08/2022
REVIEWED BY QUALIFIED SUPERVISOR				
Name (capitals): N/A		Signature:		Date:
PART F COMMENTS ON THE EVICTIMO INICIALL	ATION (
PART 5 : COMMENTS ON THE EXISTING INSTALL	AIIUN (in the case of an addition or	r alteration see Regulation 644.	1.2)	
N/A				
				NIA
			Where necessary, continue	on a separate numbered page: Page No(s) (N/A

Where the electrical work to which this certificate relates includes the installation of a fire alarm system and/or an emergency lighting system (or a part of such systems), this electrical safety certificate should be accompanied by the particular certificate(s) for the system(s).

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PART 6: DETAILS OF THE ORGANISATION(S) RESPONSIBLE FOR THE ELECTRICAL INSTALLATION (signatures of which are in PART 4)												
DESIGN, CONSTRUCTION, INSPECTION & TESTING Organisation: R J Electrical Services Ltd Registration No*: 028288000 Branch No*: 000 Address: Unit 3a, Barnack Industrial Esta Kingsway Salisbury Postcode: SP2 0AW Tel No: 01722741091	DESIGN DESIGNER 1 Organisation: R J Electrical Services Ltd Organisation: Registration No*: 028288000 Branch No*: 000 Address: Unit 3a, Barnack Industrial Esta Kingsway Salisbury Postcode: SP2 0AW Tel No: 01722741091	DESIGNER 2 Organisation: N/A Registration No*: Branch No*: Address: Postcode: Tel No:	CONSTRUCTION Organisation: R J Electrical Services Ltd Registration No*: 028288000 Branch No*: 0000 Address: Unit 3a, Barnack Industrial Esta Kingsway Salisbury Postcode: SP2 0AW Tel No: 01722741091	INSPECTION & TESTING R J Electrical Ser Organisation: R J Electrical Ser Registration No*: 028288000 Branch No*: 000 Address: Unit 3a, Barnack Industrial Esta Kingsway Salisbury Postcode: SP2 0AW Tel No: 01722741091	vices Ltd							
PART 7 : SUPPLY CHARACTERISTICS	AND EARTHING ARRANGEMENTS											
System type and earthing arrangements TN-C-S: (N/A) Other (state): N/A Supply protective device (BS (EN) 1361) Type: (II)	TT: (pre of live conductors 1-phase, 2-wire: () 2-phase, 3- 3-phase, 3-wire: (N/A) 3-phase, 4- 2-wire: (N/A) 3-wire: (N/A) Other: (N/A) of supply polarity: of supply (as detailed on attached schedule)	(N/A) V (230) V (50) Hz (0.03) kA (86) Ω	⁾ By enquiry, measurement, or by calculation								
PART 8 : PARTICULARS OF INSTALLA	TION REFERRED TO IN THIS CERTIFIC	ATE										
$\begin{tabular}{lll} Maximum demand (load): & ($N/A $ $) & & A / A \\ \hline & & & & & & & & & & & & & & & & & &$	Main protective conductors Earthing conductor: (material Copper	Structural steel: (NA () Oil installation pipes: (NA () Lightning protection: (NA)	Main switch / Switch-fuse / Circuit-breaker / Type: (BS (EN) 61008		(100) mA (300) ms							

^{*}Where applicable

^{**} Where the installation is supplied by more than one source, the higher or highest values of prospective fault current, Inf., and external earth fault loop impedance, Ze, must be recorded.





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PAR	T 9 : SCHEDULE OF ITEMS INSPECTED – continues	on next	page			
1. Ex	ternal condition of electrical intake equipment (visual inspection	on only)	3.3 FELV – requirements satisfied:	(N/A)	7.15 Indication of SPD(s) continued functionality confirmed:	()
1.1	Service cable: () 1.2 Service head:	()	3.4 Reduced low voltage – requirements satisfied:	(N/A)	7.16 Selection of protective devices(s) and base(s);	, ,
	Earthing arrangement: () 1.4 Meter tails:		4. Additional protection		correct type and rating:	()
1.5	Metering equipment: () 1.6 Isolator (where present):	(N/A ()	4.1 The presence and effectiveness of additional protection methods		7.17 Single-pole protective devices in line conductors only:	()
	rallel or switched alternative sources of supply		used, as follows:	,	7.18 Protection against mechanical damage where	, ,
2.1	Presence of adequate arrangements where generator to operat as a switched alternative:	е	a) RCDs not exceeding 30 mA operating current, as specifiedb) Supplementary bonding	() (N/A)	cables enter equipment: 7.19 Protection against electromagnetic effects where cables enter ferromagnetic enclosures:	()
	Dedicated earthing arrangement independent of that of the public supply Presence of adequate arrangements where generator to operate	(N/A)	5. Basic protection (‡ For use in controlled / supervised conditions only)5.1 Presence and adequacy of protective measures to provide basic	protection:	7.20 Confirmation that ALL conductor connections, including connections to busbars, are correctly located in terminals	
	in narallel with nublic supply:	(N/A)	a) Insulation of live partsb) Barriers or enclosures	()	and are tight and secure: 7.21 Presence of RCD six-monthly test notice, where required:	() ()
	b) Compatibility of characteristics of means of generationc) Means to provide automatic disconnection of generator in	(N/A ()	c) Obstacles ‡ d) Placing out of reach ‡	()	7.22 Presence of diagrams, charts or schedules at or near each distribution board, where required: 7.23 Presence of next inspection recommendation label:	(.)
	the event of loss of public supply or voltage or frequency deviation beyond declared values	(N/A ()	6. Basic and fault protection a) SELV	(N/A () ,N/A	7.24 Presence of non-standard (mixed) cable colour warning notice at or near the appropriate distribution board, where required:	()
	 Means to prevent connection of generator in the event of loss of public supply or voltage or frequency deviation beyond declared values 	N/A ()	b) PELVc) Double or reinforced insulation	() (N/A ()	7.25 Presence of other required labelling: 8. Circuits	()
	e) Means to isolate generator from public supply	N/A)	When used, provide details on a separate numbered page: Page No	o (N/A)	8.1 Identification of conductors:	, ,
2.3	Presence of alternative / additional supply warning notices at or ne	ar:	7. Distribution equipment		8.2 Cables correctly supported throughout, with protection	()
	a) The origin	N/A ()	7.1 Adequacy of working space / accessibility:	()	against abrasion:	()
	b) The meter position, if remote from origin	N/A ()	7.2 Security of fixing:	()	8.3 Examination of cables for signs of mechanical damage	
	c) The consumer unit / distribution board to which the	N/A	7.3 Insulation of live parts not damaged during erection:	()	during installation:	()
	alternative / additional sources are connected		7.4 Adequacy / security of barriers:	()	8.4 Examination of installation of live parts,	, , ,
	d) All points of isolation of ALL sources of supply	()	7.5 Suitability of enclosures for IP and fire ratings:	()	not damaged during erection:	()
3. Au	tomatic disconnection of supply		7.6 Enclosures not damaged during installation:	()	8.5 Non-sheathed cables protected by enclosure in conduit, ducting or trunking:	(
	Presence and adequacy of protective earthing / bonding arrangem	ents	7.7 Presence and effectiveness of obstacles:	()	8.6 Suitability of containment systems (including flexible conduit):	()
	as follows:		7.8 Presence and operation (functional) check of main switch(es):	()	8.7 Correct temperature rating of cable insulation:	(
	_	()	7.9 Components are suitable according to assembly manufacturer's instructions or literature:	()	8.8 Adequacy of cables for current-carrying capacity with regard to the type and nature of installation:	()
	b) Earthing conductor and connections	()	7.10 Operation of circuit-breakers and RCDs to prove functionality:	()	8.9 Adequacy of protective devices: type and fault current rating	
		()	7.11 RCD(s) provided for fault protection, where specified:	() . N/A .	for fault protection:	()
		()	7.12 RCD(s) provided for protection against fire, where specified:	()	8.10 Adequacy of AFDD(s), where specified:	(N/A)
	Accessibility of:		7.13 RCD(s) provided for additional protection, where specified:	(N/A ()	8.11 Presence and adequacy of circuit protective conductors:	()
	a) Earthing conductor connections	()	7.14 Confirmation overvoltage protection (SPDs) provided,	, ,	8.12 Coordination between conductors and overload protective device	:s: ()
	b) All protective bonding connections	()	where specified:	()		





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PART 9: SCHEDULE OF ITEMS INSPECTED					
 8.14 Cables concealed under floors, above ceilings, in walls / partitions, adequately protected against damage: (8.15 Cables installed in walls / partitions, installed in prescribed zones: (8.16 Provision of additional protection by RCDs having rated residual operating current (I_{An}) not exceeding 30 mA: a) For all socket-outlets with a rated current not exceeding 32 A or less, unless exempt b) For supplies to mobile equipment with a current rating not exceeding 32 A for use outdoors c) For cables concealed in walls / partitions at a depth of less than 50 mm d) For cables concealed in walls / partitions containing metal parts regardless of depth e) For circuits supplying luminaires within domestic (household) premises only 8.17 Provision of fire barriers, sealing arrangements so as to minimise the spread of fire: 8.18 Band II cables segregated / separated from Band I cables: 8.19 Cables segregated / separated from non-electrical services: 8.20 Termination of cables at enclosures: a) Connections under no undue strain b) No basic insulation of a conductor visible outside enclosure c) Connections of live conductors adequately enclosed d) Adequately connected at point of entry to enclosure 8.21 Suitability of circuit accessories for external influences: 8.22 Circuit accessories not damaged during erection: 6 8.23 Single-pole devices for switching or protection 	accessories and 9. Isolation and swite 9.1 Isolators: a) Presence a b) Capable of c) Correct ope d The installati is clearly ide e) Warning no cannot be is 9.2 Switching off fo a) Presence o b) Acceptable c) Capable of d) Correct ope e) The installati clearly ident 9.3 Emergency switt a) Presence o b) Readily acce c) Correct ope d) The installati clearly ident 9.4 Functional switch a) Presence of	and location of appropriate devices being secured in the OFF position eration verified (functional check) ion, circuit or part thereof that will be isolated entified by location and / or durable marking strice posted in situations where live parts solated by the operation of a single device or mechanical maintenance: of appropriate devices elocation (local or remote) being secured in the OFF position eration verified (functional check) ion, circuit or part thereof to be disconnected diffied by location and / or durable marking teching / stopping: of appropriate devices essible for operation where danger might occur eration verified (functional check) ion, circuit or part thereof to be disconnected diffied by location and / or durable marking sevitches present, where required:	() () () () () () () () () ()	10. Current-using equipment (permanently connected) 10.1 Suitability of equipment in terms of IP and fire ratings: 10.2 Enclosure not damaged / deteriorated during installation so as to impair safety: 10.3 Suitability for the environment and external influences: 10.4 Security of fixing: 10.5 Cable entry holes in ceilings above luminaires, sized or sealed so as to restrict the spread of fire: 10.6 Recessed luminaires (downlighters): 10.7 Provision of undervoltage protection, where specified: 10.8 Provision of overload protection, where specified: 10.9 Adequacy of working space / accessibility to equipment: 11. Special installations or locations List below any special installations or locations which are part of the installation the verified, and confirm that the additional requirements given in the respective section of Part 7 are fulfilled: N/A Details must be appended on a separate numbered page (see PART 10 below) SCHEDULE OF ITEMS INSPECTED BY Name (capitals): BRETT ALLEN Signature: Date: 25/08/2022	to
PART 10 : SCHEDULES AND ADDITIONAL PAGES					
Schedule of Inspections Page No(s): Contact A & 5 Schedule of Circuit Details for the installation Page No(s): Page No(s):	6 for ac Page	dditional sources No(s): (None)	(indicated in ite Page No(s):	tions or locations mm 11 above) (None)
	The pages	identified are an essential part of this certi	ificate.		



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PART 11 : SCHEDULE OF CIRCUIT DETAILS AND TEST RESULTS							Circuits/equipment vulnerable to damage when testing .'																			
CODES for Type of wiring (A) Thermoplastic insulated / Sheathed cables (B) Thermoplastic cables in metallic conduit (C) Thermoplastic cables in metallic conduit (D) Thermoplastic cables in metallic trunking (E) Thermoplastic cables in metallic trunking (F) Thermoplastic / SWA cables (G) Thermosetting / SWA cables (H) Mineral-insulated cables (O) other - state: N/A																										
Ĺ	Circuit description		po	erved		rcuit ctor csa	ion	ı	Protective	device		RCD	mitted Illed ivice*		Circui	t impedanc	es (Ω)	·	Insu	lation resis	tance		arth ce, Zs	RCD operating		est ttons
Circuit number		Type of wiring (see Codes)	Reference Method (BS 7671)	er of points s			ax. disconnection time (<i>BS 7671</i>)	BS (EN)	Туре	Rating	Short-circuit capacity	Operating current, $I_{\Delta n}$	Maximum permitted Zs for installed protective device*		final circuits sured end to			rcuits e at least olumn)	Live / Live	Live / Earth	Test voltage DC	Polarity	Max. measured earth fault loop impedance, Zs	time		
		<u>'</u>	Rei	Number	Live (mm ²)	cpc (mm²)	(s) Max.	Δ		(A)	(kA)	(mA)	(Ω)	(Line)	(Neutral)	(cpc) r ₂	$(R_1 + R_2)$	R_2	(MΩ)	(MΩ)	(V)	(1)	(Ω)	(ms)	RCD (✓)	AFDD (✓)
1	Sockets Drill Hall Kitchen	Α	100	7	2.5	1.5	0.2	61009	В	32	6	30		0.36	0.34	0.66	0.43			41	500	~	95.2	19	~	N/A
2	Sockets Classroom Office	Α	100	5	2.5	1.5	0.2	61009	В	32	6	30		0.44	0.43	0.78	0.52			42	500	~	95.7	17	~	N/A
3	Sockets Drill Hall & Office	Α	100	6	2.5	1.5	0.2	61009	В	32	6	30		0.45	0.44	0.83	0.41			>999	500	1	95.7	18	~	N/A
4	Hand Dryers	Α	100	2	2.5	1.5	0.2	61009	В	20	6	30					0.33			>999	500	1	92.1	21	~	N/A
5	Frost Heaters	Α	В	1	1	1	0.2	61009	В	6	6	30					7.1			39	500	~	92.3	20	~	N/A
6	Light - Drill & Office & Store	Α	100	9	1	1	0.2	61009	В	6	6	30					10.5			33	500	1	92.2	22	~	N/A
7	Light - Kitchen & WC & Lobby	Α	100	8	1	1	0.2	61009	В	6	6	30					6.0			35	500	~	93.4	19	~	N/A
8	Light - Drill Hall & Classroom	Α	100	6	1	1	0.2	61009	В	6	6	30					6.2			30	500	'	93.6	20	~	N/A
9	SPD Supply				6	6	0.2	60898	В	40	6								>999	>999	500	1				
10	SPD																									
11	Spare																									
Ι.	STRIBUTION BOARD (DB) DETA be completed in every case)	ILS	DB des Locatio	ignatio n of DE	DB1 n: Main	s Cupb	oard		TESTE	ED BY		me (capit jnature: .			LEN					Position Date:	Electric 5/08/202					·········
T0	BE COMPLETED ONLY IF THE	DB IS	S NOT	CON	NECTE	D DIR	ECTLY	TO THE	ORIGI	N OF	THE IN	ISTALL	ATION				TEST I	NSTRU	MENTS	S (enter s	serial nur	nber	against	each ins	trumen	t used)
l	pply to DB is from: (N/A											I/A) V	No. o	f phases	: (N/A	.)	Multi-fu (81890 (nction: 065) (Contir N/A	nuity:)
l .	ercurrent protection device for the dis																Insulatio	on resist	ance:		E	arth	fault lo	op impe	dance:	
Ass	sociated RCD (if any) Type: (BS EN	N/A)	N	lo. of po	oles: ((A)	I_{Δ}	л (N/A	·) m <i>A</i>	1	Opera	ating time	e N/A 	.) ms	() (′
Cha	aracteristics at this DB Confirmation of	of suppl	y polari	ty: (λ) F	hase se	quence	confirmed	(where a	approp	riate): (\.	/A) 2	N/A)Ω <i>I_μ</i>	of (N/A	.) kA	Earth el (ectrode	resistano	ce:) (N/A)
																	1	. Ν/Δ								

Warwick House, Houghton Hall Park, Houghton Regis, Dunstable, LU5 5ZX

NOTES FOR RECIPIENT

THIS CERTIFICATE IS AN IMPORTANT AND VALUABLE DOCUMENT WHICH SHOULD BE RETAINED FOR FUTURE USE

If you were the person ordering the work, but not the user of the installation, you should pass this certificate, or a full copy of it including these notes, the schedules and additional pages (if any), immediately to the user.

This safety certificate has been issued to confirm that the electrical installation work to which it relates has been designed, constructed, inspected, tested and verified in accordance with the national standard for the safety of electrical installations. BS 7671: 2018 (as amended) - Requirements for Electrical Installations (the IET Wiring Regulations).

Where the installation incorporates a residual current device (RCD) there should be a notice at or near the device stating that it should be tested every six months. For safety reasons it is important that this instruction is followed.

Also for safety reasons, the complete electrical installation will need to be inspected and tested at appropriate intervals by a skilled person or persons competent in such work. NICEIC* recommends that you engage the services of an NICEIC Approved Contractor for this purpose. The maximum interval recommended before the next inspection is stated in PART 3. There should be a notice at or near the main switchboard or distribution board indicating the date when the next inspection is due.

Only an NICEIC Approved Contractor or Conforming Body responsible for the construction of the electrical installation is authorised to issue this NICEIC Electrical Installation Certificate.

The certificate, which consists of at least six numbered pages, is only valid if accompanied by the Schedule of Items Inspected and the Schedule of Circuit Details and Test Results. The certificate has a printed serial number which is traceable to the Contractor to which it was supplied.

For installations having more than one distribution board (or consumer unit) or more circuits than can be recorded on Page 6, one or more additional Schedules of Circuit Details and Test Results, should form part of the certificate.

This certificate is intended to be issued only for a new electrical installation or for new work associated with an addition or alteration to an existing installation, or for the replacement of a distribution board (or consumer unit). It should not have been issued for the inspection of an existing electrical installation. An 'Electrical Installation Condition Report' should be issued for such a periodic inspection.

This certificate should not have been issued for electrical work in a potentially explosive atmosphere (hazardous area) unless the Approved Contractor holds an appropriate extension to their NICEIC registration for such work.

You should have received the certificate marked 'Original' and the Approved Contractor should have retained the certificate marked 'Duplicate'.

The 'Original' certificate should be retained in a safe place and shown to any skilled person inspecting or undertaking further work on the electrical installation in the future. If you later vacate the property, this certificate will demonstrate to the new user that the electrical installation complied with the requirements of *BS 7671* at the time the certificate was issued.

The Construction (Design and Management) Regulations require that, for a project covered by those Regulations, a copy of this certificate, together with schedules, is included in the project health and safety documentation.

Page 1 and 2 of this certificate provide details of the electrical installation, together with the name(s) and signature(s) of the person(s) certifying the three elements of installation work: design, construction and inspection and testing, and page 3 identifies the organisation(s) responsible for the work certified by their representative(s).

Certification for inspection and testing provides an assurance that the electrical installation work has been fully inspected and tested, and that the electrical work has been carried out in accordance with the requirements of BS 7671: 2018 (as amended) (except for any departures sanctioned by the designer and appended to the certificate).

Where responsibility for the design, the construction and the inspection and testing of the electrical work is divided between the Approved Contractor and one or more other bodies, the division of responsibility should have been established and agreed before commencement of the work. In such a case, NICEIC considers that the absence of certification for the construction, or the inspection and testing elements of the work would render the certificate invalid. If the design section of the certificate has not been completed, NICEIC recommends that you question why those responsible for the design have not certified that this important element of the work is in accordance with BS 7671.

Where the electrical work to which this certificate relates includes the installation of a fire alarm system and/or an emergency lighting system (or a part of such systems) in accordance with British Standards BS 5839 and BS 5266 respectively, this electrical safety certificate should be accompanied by a separate certificate or certificates as prescribed by those standards.

Where a number of sources are available to supply the installation, and where the data given for the primary source may differ from other sources, an additional page should have been provided which gives the relevant information relating to each additional source, and to the associated earthing arrangements and main switchgear.

Should the person ordering the work (e.g. the client, as identified on Page 1 of this certificate), have reason to believe that any element of the work for which the Approved Contractor has accepted responsibility (as indicated by the signatures on this certificate) does not comply with BS 7671: 2018 (as amended), the client should in the first instance raise the specific concerns in writing with the Approved Contractor. If the concerns remain unresolved, the client may make a formal complaint to NICEIC, for which purpose a standard complaint form is available on request.

The complaints procedure offered by NICEIC is subject to certain terms and conditions, full details of which are available upon application. NICEIC does not investigate complaints relating to the operational performance of electrical installations (such as lighting levels), or to contractual or commercial issues (such as time or cost).

* NICEIC is operated by Certsure LLP, a partnership between the Electrical Contractors' Association and the charity, Electrical Safety First. NICEIC maintains and publishes registers of electrical contractors that it has assessed against particular scheme requirements (including the technical standard of electrical work).

For further information about electrical safety and how NICEIC can help you, visit www.niceic.com